

# Site History Report

**Effective:** 18/08/2025 to 18/08/2026  
**Service:** Roads General  
**Site:** Market Street (7901957)

**Asset Number:** 1.00 to 9.00  
**Display Action Officer:** No

**Site:** Market Street (7901957)

**Locality:** Old Town, Edinburgh, City of Edinburgh

**Area:** South East Locality

## Condition Survey

| Defect No:    | Description                                                                                                                      | Log Date              | Location                                       | Defect Type                    | Class.           | Organisation | Status             | Job No.             |
|---------------|----------------------------------------------------------------------------------------------------------------------------------|-----------------------|------------------------------------------------|--------------------------------|------------------|--------------|--------------------|---------------------|
| <b>Asset:</b> | 1.00                                                                                                                             | <b>Asset - Locn.:</b> | Whole Street                                   | <b>Feature Type:</b>           | Road Asset       |              | <b>Area:</b>       | South East Locality |
| <b>Batch:</b> | 41268292 - Inspection Batch                                                                                                      |                       |                                                | <b>Route:</b>                  | SE_FW1_RoyalMile |              | <b>Date:</b>       | 29/07/2026          |
| 42212122      | Zebra crossing road markings need refreshed                                                                                      | 29/07/2026            | Outside Travel Hub                             | RD: Markings Refresh           | Internal         |              | No Action Required |                     |
| 42212118      | 4no rocking Caithness slabs                                                                                                      | 29/07/2026            | Outside st Christopher's inns hostel           | RD: FW Slabs Rocking           | Internal         |              | Committed          | 50200587            |
| 42212110      | 2no sunken Caithness slabs                                                                                                       | 29/07/2026            | Next to garage door - number 20.               | RD: FW Slabs Broken/Missing    | Internal         |              | No Action Required |                     |
| 42212117      | 2no rocking Caithness slabs                                                                                                      | 29/07/2026            | Outside the entrance to the Edinburgh Dungeon  | RD: FW Slabs Rocking           | Internal         |              | No Action Required |                     |
| <b>Batch:</b> | 41265984 - Inspection Batch                                                                                                      |                       |                                                | <b>Route:</b>                  | SE_FW1_RoyalMile |              | <b>Date:</b>       | 24/06/2026          |
| 42209684      | 1no broken Caithness slab .                                                                                                      | 24/06/2026            | Opposite the news steps at telecom box         | RD: FW Slabs Broken/Missing    | Internal         |              | Uncommitted        | 50180006            |
| 42209687      | Zebra crossing road markings need refreshed                                                                                      | 24/06/2026            | Outside Travel Hub                             | RD: Markings Refresh           | Internal         |              | No Action Required |                     |
| 42209696      | 1no rocking Caithness slab                                                                                                       | 24/06/2026            | Outside Belushi's                              | RD: FW Slabs Rocking           | Internal         |              | Committed          | 50199021            |
| 42209692      | 1no rocking Caithness slab                                                                                                       | 24/06/2026            | Outside the Edinburgh dungeon                  | RD: FW Slabs Rocking           | Internal         |              | Committed          | 50199019            |
| 42209689      | 2no rocking Caithness slabs                                                                                                      | 24/06/2026            | Outside the entrance to the Edinburgh Dungeon  | RD: FW Slabs Rocking           | Internal         |              | No Action Required |                     |
| 42209676      | 1no cw pothole                                                                                                                   | 24/06/2026            | Approx 20m from junction with the mound        | RD: CW Pothole                 | Internal         |              | Committed          | 50199012            |
| <b>Batch:</b> | 41263914 - Inspection Batch                                                                                                      |                       |                                                | <b>Route:</b>                  | Ad hoc Route     |              | <b>Date:</b>       | 25/05/2026          |
| 42207064      | Relay 3 x Raised Caithness slabs                                                                                                 | 25/05/2026            | Outside number 20 Motel one                    | RD: FW Slabs Rocking           | Internal         |              | Committed          | 50197310            |
| <b>Batch:</b> | 41263216 - Inspection Batch                                                                                                      |                       |                                                | <b>Route:</b>                  | SE_FW1_RoyalMile |              | <b>Date:</b>       | 15/05/2026          |
| 42206450      | Zebra crossing road markings need refreshed                                                                                      | 14/05/2026            | Outside Travel Hub                             | RD: Markings Refresh           | Internal         |              | No Action Required |                     |
| <b>Batch:</b> | 41260593 - Inspection Batch                                                                                                      |                       |                                                | <b>Route:</b>                  | SE_FW1_RoyalMile |              | <b>Date:</b>       | 10/04/2026          |
| 42203958      | 1no rocking Caithness slab                                                                                                       | 10/04/2026            | At pedestrian crossing opposite the Travel hub | RD: FW Slabs Rocking           | Internal         |              | Committed          | 50195206            |
| <b>Batch:</b> | 41257113 - Inspection Batch                                                                                                      |                       |                                                | <b>Route:</b>                  | SE_FW1_RoyalMile |              | <b>Date:</b>       | 07/03/2026          |
|               | No actionable defects found                                                                                                      |                       |                                                |                                |                  |              |                    |                     |
| <b>Batch:</b> | 41252207 - Inspection Batch                                                                                                      |                       |                                                | <b>Route:</b>                  | SE_FW1_RoyalMile |              | <b>Date:</b>       | 07/02/2026          |
| 42198728      | 2no broken Caithness slabs<br>Cut out section on large slab and replace with Caithness slab<br>750 x 550<br>1no broken 900 x 490 | 07/02/2026            | Opposite motel one                             | RD: FW Slabs Broken/Missing    | Internal         |              | Committed          | 50191297            |
| <b>Batch:</b> | 41248182 - Inspection Batch                                                                                                      |                       |                                                | <b>Route:</b>                  | Ad hoc Route     |              | <b>Date:</b>       | 13/01/2026          |
| 42196507      | 2no granite mushroom bollards needs replaced                                                                                     | 13/01/2026            | Outside fruit market                           | RD: Bollard Damage/Missing/New | Internal         |              | Committed          | 50189570            |

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Service: Roads General

Site: Market Street (7901957)

Asset Number: 1.00 to 9.00

Display Action Officer: No

Condition Survey

| Defect No: | Description                                                                                                                             | Log Date       | Location                                                 | Defect Type                    | Class.           | Organisation | Status    | Job No.             |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------------------------------------------------|--------------------------------|------------------|--------------|-----------|---------------------|
| Asset:     | 1.00                                                                                                                                    | Asset - Locn.: | Whole Street                                             | Feature Type:                  | Road Asset       |              | Area:     | South East Locality |
| Batch:     | 41246805 - Inspection Batch                                                                                                             |                |                                                          | Route:                         | Ad hoc Route     |              |           | Date: 05/01/2026    |
| 42196016   | 1no pole leaning into Fw<br>Not loose                                                                                                   | 05/01/2026     | Outside fruit market                                     | TS: Sign Pole Loose            | Internal         |              | Committed | 50189157            |
| Batch:     | 41246798 - Inspection Batch                                                                                                             |                |                                                          | Route:                         | SE_FW1_RoyalMile |              |           | Date: 05/01/2026    |
| 42196009   | 1no broken cut Caithness slab<br>590 x 350                                                                                              | 05/01/2026     | Outside no19 next to motel one                           | RD: FW Slabs Broken/Missing    | Internal         |              | Committed | 50189151            |
| Batch:     | 41244016 - Inspection Batch                                                                                                             |                |                                                          | Route:                         | SE_FW1_RoyalMile |              |           | Date: 08/12/2025    |
| 42194857   | 1no dislodged concrete bollard<br>1no bollard base<br>3no Caithness slabs<br>All on site undamaged need reinstated .<br>Photos attached | 08/12/2025     | Opposite city arts centre next to waverly train station  | RD: Bollard Damage/Missing/New | Internal         |              | Committed | 50188201            |
| 42194850   | 1no rocking Caithness slab                                                                                                              | 08/12/2025     | Outside motel one At junction with Cockburn street       | RD: FW Slabs Rocking           | Internal         |              | Committed | 50188194            |
| Batch:     | 41241948 - Inspection Batch                                                                                                             |                |                                                          | Route:                         | Ad hoc Route     |              |           | Date: 19/11/2025    |
| 42193528   | 1no rocking Caithness slab                                                                                                              | 19/11/2025     | Outside fruitmarket next to parking ticket machine 12007 | RD: FW Slabs Rocking           | Internal         |              | Committed | 50187167            |
| Batch:     | 41241133 - Inspection Batch<br>No actionable defects found                                                                              |                |                                                          | Route:                         | SE_FW1_RoyalMile |              |           | Date: 10/11/2025    |
| Batch:     | 41238355 - Inspection Batch<br>No actionable defects found                                                                              |                |                                                          | Route:                         | SE_FW1_RoyalMile |              |           | Date: 09/10/2025    |
| Batch:     | 41236310 - Inspection Batch<br>No actionable defects found                                                                              |                |                                                          | Route:                         | SE_FW1_RoyalMile |              |           | Date: 09/09/2025    |

Customer Services

|              |                                                                                                                                                                                                                                                                |            |                                |                 |                     |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|--------------------------------|-----------------|---------------------|
| Enquiry No.: | 2197825                                                                                                                                                                                                                                                        | Logged by: | Verint CRM Connector           | on:             | 16/08/2026 16:47    |
| Service:     | Roads General                                                                                                                                                                                                                                                  | Subject:   | Public Utilities: General      | Classification: | Request for service |
| Desc.:       | What type of sign is it? Road sign problem, type unlit Sign lying down on ground at fleshmarket close                                                                                                                                                          |            |                                |                 |                     |
| Location:    | Sign lying on ground disrupting foot traffic                                                                                                                                                                                                                   |            |                                |                 |                     |
| Enquiry No.: | 2188164                                                                                                                                                                                                                                                        | Logged by: | Verint CRM Connector           | on:             | 30/07/2026 12:21    |
| Service:     | Roads General                                                                                                                                                                                                                                                  | Subject:   | RS Pedestrian Crossing Request | Classification: | General Enquiry     |
| Desc.:       | Problem: There is a taxi rank on Market Street by the Arches. All the people arriving at the Waverley Station go to that but there is nowhere safe for them to cross where Market Street/East Market Street and Jeffrey Street meet. It is really dangerous. . |            |                                |                 |                     |
| Location:    |                                                                                                                                                                                                                                                                |            |                                |                 |                     |
| Location:    | Contact:                                                                                                                                                                                                                                                       |            |                                |                 |                     |

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Asset Number: 1.00 to 9.00

Display Action Officer: No

Customer Services

Enquiry No.: 2173671

Service: Roads General

Desc.: Problem: It is a very busy road especially during tourist season that only has a zebra crossing and would be best with a signalled crossing. Many cars also accessing that road quite often chance going through the crossing and leads to many near misses of hitting pedestrians

Logged by: Verint CRM Connector

Subject: RS Pedestrian Crossing Request

on: 03/07/2026 10:27

Classification: General Enquiry

It is next to a major train station entrance, tourist, bus office, bars etc. .

Location: HEBRIDES, 17, MARKET STREET, EDINBURGH, EH1 1DE

Location:

Contact:

Enquiry No.: 2152363

Service: Roads General

Desc.:

Logged by: Verint CRM Connector

Subject: Pavement: Damaged / Defective

on: 25/05/2026 10:13

Classification: Request for service

Location: I would like to report an issue with the pavement outside our hotel, Motel One Edinburgh-Royal, located at 18–21 Market Street, Edinburgh, EH1 1BL. One of the pavement tiles has significantly raised overnight and is now creating a potential trip hazard. The affected tile is located in front of our garage shutter on the right-hand side. I have attached a photograph for reference.As a temporary safety measure, I have placed a cone over the area to warn pedestrians.

Contact:

Plot Number: 1.00

Feature Id - Location: Whole Street

Feature Type: Road Asset

Job Number: 50197310

Defect Number: 42207064

Enquiry No.: 2129266

Service: Roads General

Desc.: What type of sign is it? Road sign problem, type dontknow Scotsman Steps closed with no warning or clear signage. Route time doubled in length, causing me to miss my train. Please ensure closures are clearly signposted in advance.

Logged by: Verint CRM Connector

Subject: Roadworks: Defect

on: 12/04/2026 10:11

Classification: Request for service

Location: I'm writing to complain about the closure of the Scotsman Steps, which had no clear warning or visible signage in place. I only discovered the closure upon arrival, which forced me to take a much longer alternative route.

Contact:

This significantly increased my journey time—almost doubling the distance—and resulted in me missing my train. For a route that is commonly used as a direct connection to the station, this lack of notice is unacceptable.

Closures like this should be clearly signposted!

Enquiry No.: 2125712

Service: Roads General

Desc.:

Logged by: Verint CRM Connector

Subject: Road: Defective / Damaged

on: 06/04/2026 02:43

Classification: Request for service

Location: Pothole near the junction of Market Street and North Bank Street

Contact:

Plot Number: 1.00

Feature Id - Location: Whole Street

Feature Type: Road Asset

Maintenance Management

| Job No.  | Description                                       | Location                                                 | Priority           | Job Status               | Entered    | Completion                | Works Order        |
|----------|---------------------------------------------------|----------------------------------------------------------|--------------------|--------------------------|------------|---------------------------|--------------------|
|          | Asset: 1.00                                       | Asset - Locn.: Whole Street                              |                    | Feature Type: Road Asset |            | Area: South East Locality |                    |
| 50187167 | 1no rocking Caithness slab (RD: FW Slabs Rocking) | Outside fruitmarket next to parking ticket machine 12007 | RD: Cat 3 - 60 Day | Job Complete             | 19/11/2025 | 24/11/2025                | Act. ROAD/82110645 |

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**Site:** Market Street (7901957)

**Asset Number:** 1.00 to 9.00  
**Display Action Officer:** No

### Maintenance Management

| Job No.  | Description                                                                                                                                                              | Location                                                | Priority           | Job Status                      | Entered    | Completion                       | Works Order        |
|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|--------------------|---------------------------------|------------|----------------------------------|--------------------|
|          | <b>Asset:</b> 1.00                                                                                                                                                       | <b>Asset - Locn.:</b> Whole Street                      |                    | <b>Feature Type:</b> Road Asset |            | <b>Area:</b> South East Locality |                    |
| 50188194 | 1no rocking Caithness slab (RD: FW Slabs Rocking)                                                                                                                        | Outside motel one At junction with Cockburn street      | RD: Cat 3 - 60 Day | Job Complete                    | 08/12/2025 | 15/12/2025                       | Act. ROAD/82111438 |
| 50188201 | 1no dislodged concrete bollard<br>1no bollard base<br>3no Caithness slabs<br>All on site undamaged need reinstated .<br>Photos attached (RD: Bollard Damage/Missing/New) | Opposite city arts centre next to waverly train station | RD: Cat 2 - 5 Day  | Job Complete                    | 08/12/2025 | 11/12/2025                       | Act. ROAD/82111444 |
| 50189151 | 1no broken cut Caithness slab 590 x 350 (RD: FW Slabs Broken/Missing)                                                                                                    | Outside no19 next to motel one                          | RD: Cat 3 - 60 Day | Job Complete                    | 05/01/2026 | 20/01/2026                       | Act. ROAD/82112200 |
| 50189157 | 1no pole leaning into Fw Not loose (TS: Sign Pole Loose)                                                                                                                 | Outside fruit market                                    | RD: Cat 3 - 60 Day | Job Complete                    | 05/01/2026 | 02/04/2026                       | Act. ROAD/82112206 |
| 50189570 | 2no granite mushroom bollards needs replaced (RD: Bollard Damage/Missing/New)                                                                                            | Outside fruit market                                    | RD: Cat 3 - 60 Day | Job Complete                    | 13/01/2026 | 10/02/2026                       | Act. ROAD/82112532 |
| 50191297 | 2no broken Caithness slabs<br>Cut out section on large slab and replace with Caithness slab 750 x 550<br>1no broken 900 x 490 (RD: FW Slabs Broken/Missing)              | Opposite motel one                                      | RD: Cat 3 - 60 Day | Job Complete                    | 07/02/2026 | 10/02/2026                       | Act. ROAD/82113941 |
| 50195206 | 1no rocking Caithness slab (RD: FW Slabs Rocking)                                                                                                                        | At pedestrian crossing opposite the Travel hub          | RD: Cat 3 - 60 Day | Job Complete                    | 10/04/2026 | 15/04/2026                       | Act. ROAD/82117118 |
| 50197310 | Relay 3 x Raised Caithness slabs (RD: FW Slabs Rocking)                                                                                                                  | Outside number 20 Motel one                             | RD: Cat 2 - 5 Day  | Job Complete                    | 25/05/2026 | 26/05/2026                       | Act. ROAD/82118737 |
| 50199012 | 1no cw pothole (RD: CW Pothole)                                                                                                                                          | Approx 20m from junction with the mound                 | RD: Cat 3 - 60 Day | RD: Made Safe Job Complete      | 24/06/2026 | 24/06/2026                       | Act. ROAD/82120090 |
| 50199019 | 1no rocking Caithness slab (RD: FW Slabs Rocking)                                                                                                                        | Outside the Edinburgh dungeon                           | RD: Cat 2 - 5 Day  | Job Complete                    | 24/06/2026 | 26/06/2026                       | Act. ROAD/82120095 |
| 50199021 | 1no rocking Caithness slab (RD: FW Slabs Rocking)                                                                                                                        | Outside Belushi's                                       | RD: Cat 2 - 5 Day  | Job Complete                    | 24/06/2026 | 26/06/2026                       | Act. ROAD/82120097 |
| 50200587 | 4no rocking Caithness slabs (RD: FW Slabs Rocking)                                                                                                                       | Outside st Christopher's inns hostel                    | RD: Cat 3 - 60 Day | Job Complete                    | 29/07/2026 | 07/08/2026                       | Act. ROAD/82121339 |